

Campus Service Technician 2024 Job Description

Scope and Position Responsibilities

The Campus Service Technician is responsible for maintaining a clean, attractive, welcoming, and safe facility. The Campus Service Technician will interact with all staff and guests in a positive and respectful manner.

Department: Facilities

Supervisor: VP of Campus Operations Direct Reports: 0 Indirect Reports: 0

Major Areas of Responsibility

- Perform all aspects of facility cleaning, indoor and outdoor
- Ensure that the entire facility is in "ready to receive guests" condition at the end of every shift, monitor and report 'Building Readiness Score"
- Restocking paper and soap products, maintaining supplies inventory
- Light maintenance and repairs
- Coordination of service providers and maintenance subcontractors
- Respond to the needs of the various groups that use the facility
- Host guest groups, and operate auditorium sound and lights (training provided)
- Fill in when the weekend Custodian is unavailable
- Room set up and tear down.
- Create a detailed list of cleaning and maintenance tasks, monitor and report on performance
- Other duties as assigned

Qualifications

- Prior experience preferred
- Knowledge of cleaning techniques and safety requirements, CDC recommendations
- Ability to perform light maintenance and repairs



- Strong positive attitude toward customer service
- Ability to work well with diverse people and groups
- Ability to lift over 50 lbs.
- Must have own vehicle for occasional errands
- Able to work fast and with limited supervision
- Employees must provide their own working laptop (PC or Mac) and smartphone, and be able to communicate via email and text messaging
- Demonstrate an active faith-based lifestyle

Hours, Compensation, and Benefits

- Hours: 40 hours/week: Schedule to be determined.
- Salary/Wage: \$22.00 \$24.00 per Hour
- **Performance Bonus:** Up to 5% of salary
- Vacation & Personal Days: 15 days per year, plus the office is closed Christmas Day - New Year's Day, and staff have limited duties
- Sick Days: 6 days per year
- Insurance Benefits: Worker's compensation, unemployment, short-term disability, long-term disability

These and other benefits are discussed in more detail in our Employee Handbook.

Employee

Date